

## Famous “No BS” Double Guarantee

### **Pulltarps® Guarantee Number One:**

30 Day “NO BS” Satisfaction Guarantee: You have 30 days from the date of delivery to install your first manual “pullout type tarping system” and try it. If you wish to return it for any reason, you may by calling (800) 368-3075 and getting a return authorization number anytime within that 30 days. Ultimate Aluminum Systems are excluded from this offer. We will even pay the charges to ship it back! You risk nothing! No BS!

### **Pulltarps® Guarantee Number Two:**

Provided this product is installed and operated in accordance with the manufacturer’s recommendations. We guarantee to replace any moving part of our pullout type tarping systems that wears out for as long as you own it. Systems are not guaranteed against damage by rocks, loaders etc. The tarp itself is not guaranteed for tearing or wearing out; however, it is guaranteed against defects in workmanship and materials for a period of six months from the date of purchase.

### **Front To Back Cable System Guarantee:**

Provided this product is installed and operated in accordance with the manufacturer’s recommendations. The Front to Back Cable System carries a one year guarantee on all moving parts, except the drive cable, and carries a lifetime guarantee on the UHMW sliders. The electric motor carries a three year prorated warranty from the manufacturer. All other electrical components have a 90 day warranty. All tarp fabrics are guaranteed against defects in workmanship and materials for six months from date of purchase.

**Note:** The tarp must be fully extended whenever the vehicle is moving. Failure to do this will result in wind damage to the tarp system and will void all warranty.

### **Automatic Arm Guarantee:**

Provided this product is installed and operated in accordance with the manufacturer’s recommendations. The Automatic Arm System carries a one year guarantee on all moving parts, and a lifetime guarantee on the UHMW bushings. The electric motor carries a three year prorated warranty from the manufacturer. All other electrical components have a 90 day warranty. All tarp fabrics are guaranteed against defects in workmanship and materials for six months from date of purchase.

### **Slope Detector IV™ Guarantee:**

Provided this product is installed and operated in accordance with the manufacturer’s recommendations, the Slope Detector IV™ is covered by a 1 year guarantee against defects in workmanship and materials. The Slope Detector IV™ is intended as a warning device only. It is not guaranteed to prevent accidents.

## Terms & Conditions

**Shipping & Freight:** All orders will be shipped FOB Factory via common carrier or UPS ground, unless otherwise specified.

**Damaged Freight:** It is the responsibility of the receiver to file any claims for damaged freight with the freight company at the time of delivery. Orders should be opened and inspected for any “hidden” damage at the time of delivery. Compensation for any freight damage is the responsibility of the freight carrier and the receiver.

**Terms:** 30 day net terms are available - subject to credit verification and approval. Other orders are shipped COD. Visa, Mastercard, Discover and American Express are accepted.

**Return Policy:** The Ultimate Aluminum Systems ARE NOT RETURNABLE. All returnable merchandise must have prior approval from Pulltarps with a return authorization number. Only new, unused merchandise returned in saleable condition is eligible for return. Restocking charges will apply to all returns based on the following: 25% restocking fee on all straight tarps; 50% restocking fee for all flap and tie down tarps; 20% restocking fee on systems plus \$50.00 for repainting/ refinishing; and 50% restocking fee on cable systems. Restocking charges do not apply to “NO BS” Guarantee returns. All electrical components and merchandise are not returnable after 60 days of invoice.

**Federal Excise Tax:** All end users and fleet customers must pay 12% Federal Excise Tax if the system is installed on new equipment in service for less than 6 months. Government Agencies are exempt.

**Prices:** PRICING & SPECIFICATIONS ARE SUBJECT TO CHANGE WITHOUT NOTICE.