

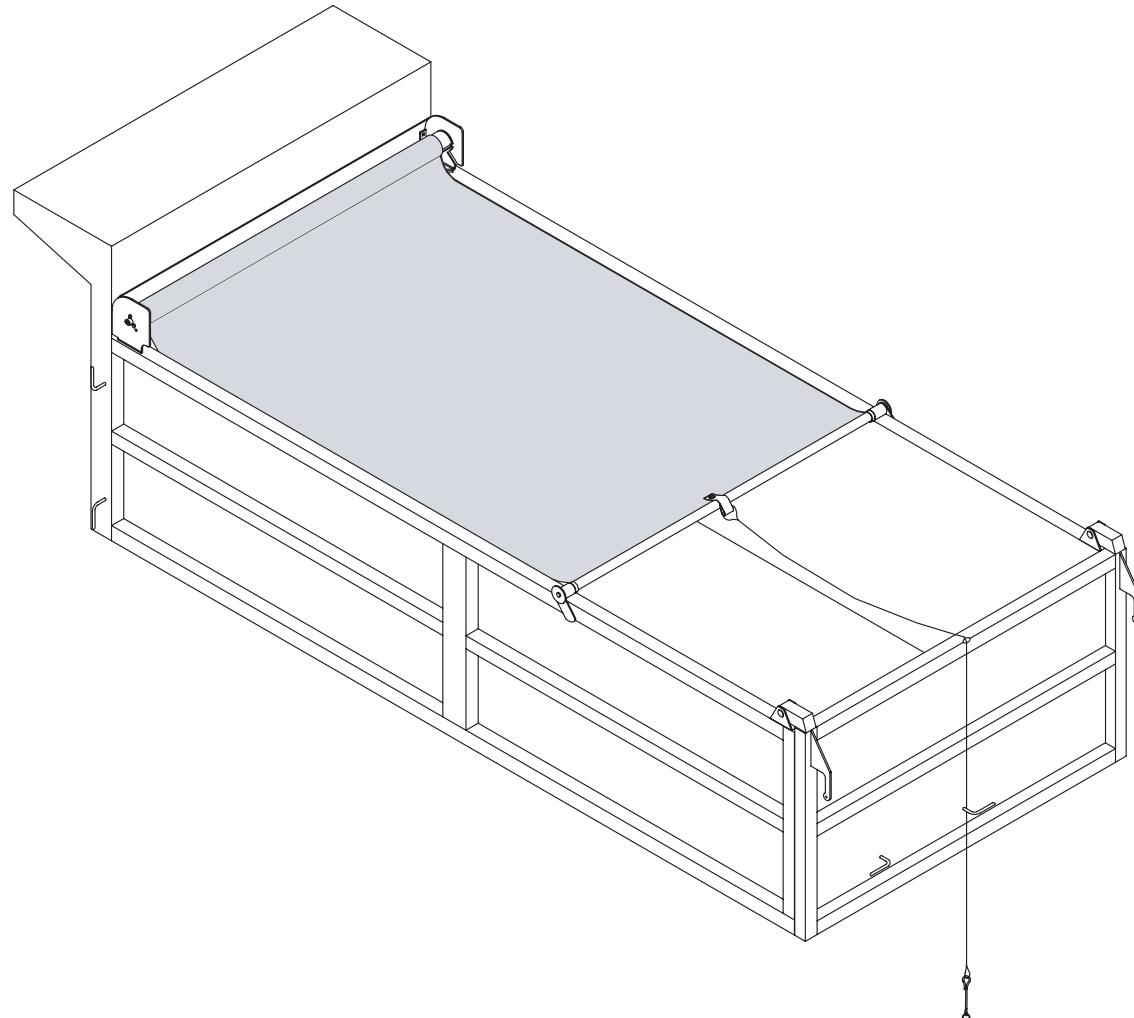


A Roll-Rite Brand



## TROUBLE SHOOTING GUIDE

Pulltarps Systems



Revised: 01/12/26 WLH

CONTACT CUSTOMER SERVICE IF YOU NEED FURTHER ASSISTANCE

1404 N. Marshall Ave. El Cajon CA. 92020 • For technical support call us at (877) 861-6265 or visit at [Pulltarps.com](http://Pulltarps.com).



A Clarience Technologies Company



**TROUBLE SHOOTING GUIDE**

**Pulltarps Systems**

<b>PROBLEM</b>	<b>SYMPTOM</b>	<b>CAUSE</b>	<b>SOLUTION</b>
Tarp will not roll up.	Roller has lost tension, clicking noise in roller.	Broken spring. Spring has been over tightened or wound backwards.	Replace Spring (part# 501-1408)
	Roller has lost tension and will not hold an adjustment.	Stripped or broken ratchet.	Replace Ratchet (part# 501-0812)
	Tarp stops short of rolling up all the way.	Not enough tension on the roller.	Adjust spring to add tension.
		Tie Downs or Side Flaps are not being used properly.	Review operation of Side Flaps / Tie Downs so that they are laying flat on top of the tarp.
		Too much tarp fabric for housing.	Wrong size housing replace with next larger size.
	Tarp rubs on inside of housing.	Tie Downs or Side Flaps are not being used properly.	Review operation of Side Flaps / Tie Downs so that they are laying flat on top of the tarp.
		Wrong size tarp or housing.	Replace with larger housing or narrower tarp.
	Tarp does not roll up straight.	Tarp is not square.	Measure tarp diagonally from corner to corner to check for square. Replace the tarp if it is out of square.
	Tarp does not roll up straight.	System is not mounted square on the box.	Measure from system to tailgate at each corner, reposition as necessary.
		Pullrope is not being pulled from the center of the tailgate.	Dimple tailgate in the center (see instructions).