We want to thank you for taking the time to review The Tarp Book™ and for your interest in our full line of tarping systems. It is our goal at Pulltarps® to have the best working, nicest looking, highest quality tarps and tarping systems in the industry.

It is not enough for a company to just make top of the line products, the real challenge is how to manufacture them to be priced competitively and still make a profit.

At Pulltarps®, we have accomplished this by investing in state of the art technologies and a very talented, highly motivated team of people.

At the time of purchase, this 14’ x 60’ CNC precision fabric cutting table was the world’s largest.

Our tarps are made custom to ensure the maximum load coverage for each particular application. 96% of our Custom Tarps are shipped within 3 days.

Each tarp is marked with an order number by the computer. You can order an exact replacement using this number which is permanently marked on your tarp.

Automated computer operated equipment is at the very core of our manufacturing process.

This laser cutter precision cuts steel, stainless steel and aluminum. State of the art laser technology allows for exacting tolerances as fine as a human hair.

Computer operated brakes form complex shapes perfect for bump rolling our system housings.

Having our own CNC machinery and lasers means that we can develop innovative new products and make improvements to existing products quickly.

All of this equipment saves time and minimizes human error while maintaining tolerances way beyond the requirements of these types of products.

Pulltarps makes the best engineered tarping systems with the highest quality workmanship in the industry. Backed by service and warranty unmatched by our competitors.
X-Pando™ System Advantages

X-Pando Semi-Automatic System
The X-Pando Semi-Automatic is Pulltarps’ most protective EZ-Fit pull tarp system. This complete system is best for larger trucks, and can hold up to 26 feet of tarp.

The X-Pando features galvanized steel protected housing, and it operates via a pullrod and spring tension. This system also includes a hand-braided rope with bungee cord and tie-down ring.

X-Pando Automatic System
The X-Pando Automatic is Pulltarps’ most protective EZ-Fit electric tarp system. This complete system is best for larger trucks, and can hold up to 34 feet of tarp. This automatic tarp system includes an arm kit with pivots and a 1.3HP electric motor.

The X-Pando features galvanized steel protected housing, and it operates via a basic smart switch.

Core™ System Advantages

Core Semi-Automatic System
The Core Semi-Automatic System is Pulltarps’ most basic EZ-Fit system. This complete system is best for smaller trucks, and it can hold up to 22 feet of tarp (depending on cab shield space).

The Core Semi-Automatic System operates via a pullrod and spring tension in the roller tube. This system also includes a hand-braided rope with bungee cord and tie-down ring.

Core Automatic System
The Core Automatic is Pulltarps’ most basic EZ-Fit electric tarp system. This complete system can hold up to 34 feet of tarp (depending on cab shield space) and includes a 1.3HP electric motor.

The Core Automatic System operates via a basic smart switch. This system also includes High Mount Extended Reach EZ-Mount Arm Kit.
Aluminum Pullrod
Part # 517-06XX
Featuring an internal web pattern that makes the pullrod more durable. Tarps easily slide along the groove on the pullrod and are secured by tarp guides on the sides. Four different sizes of pullrods available.

Pulltarp Spring
The Spring is plated to resist corrosion and has a lifetime guarantee.

Pulltarps Tarps

Aluminum Pulltarps Tarps

Steel Rope Storage Hooks Kit
Part # 501-0621
The hooks are provided for front and rear rope storage. Zinc plated steel or aluminum.

Roller Tube End Caps
Part # 517-0102
The fiberglass reinforced nylon end caps provide friction free operation even in sub-zero temperatures. Lasts longer than bearings because they’re not affected by salt, moisture or grit. Includes slot for recently updated roller tube design.

40oz. Wear Patch
Protects the tarp where it folds over the tailgate.

Zinc plated steel or aluminum.

Pulltarp Spring

Pull Rope
Part # 517-10XX
Fully hand-braided rope attaches to tarp through a durable webbed loop. Features a bungee cord with a ring attachment to help make tie-off swift and easy. Various sizes available for any truck size.

Tarp Return Ramps
Part # 501-0301 (Steel)
Part # 501-0302 (Alum)
Welded to the tailgate, the Tarp Return Ramps help secure the tarp while deployed. The angle at the top allows for easy retracting of the tarp. Zinc plated steel or aluminum.

Aluminum Roller Tube
Part # 501-13XX
Easily remove or install any tarp. Just slide the tarp into or out of the groove on the roller tube. Also works with Roll Rite housings and tarps.
Small Semi-Automatic System Advantages

SuperShield™ 8500M
Fully welded 12 gauge steel construction offers the best protection from falling debris. The system can hold up to 22’ of tarp.

Steel Protector™ (Semi-Automatic)
The Steel Protector Semi-Automatic tarp system can hold up to 22’ of tarp. This system is great for smaller dump truck bodies that require some protection from falling debris.

Aluminator™ 7000M
The Aluminator 7000M System is designed for weight saving applications and is much lighter than the Steel Protector. The system is great for mounting inside the box and can hold up to 28’ of tarp.

Open 6000M System
The Open 6000M System is the most basic and least expensive system we offer. Known as an “Open System”, there is no housing to protect the tarp and roller from falling debris. Can hold up to 22’ for tarp.
Large Semi-Automatic System Advantages

**SuperShield™ 9500M**
The SuperShield 9500M is designed for longer applications. The external ratcheting spring adjustment allows for easy spring tensioning in the field.

**Steel Protector +™ (Semi-Automatic)**
The Steel Protector + System is designed for longer applications that require some protection from falling debris. Galvanized housing and end plates prevent corrosion over time.

**Aluminator™ 8500M**
The Aluminator 8500M System is designed for weight saving applications and is much lighter than the Steel Protector +. The system is great for mounting inside the box.

**Open 9000M System**
The 9000M System is a basic and less expensive system. Known as an “Open System”, there is no housing to protect the tarp and roller from falling debris.

**SuperShield 9500M System**
Part # 108-0215 / Designed for applications up to 30 feet.
Stock Widths 80”, 84”, 87”, 89”, 93”, 96”, 100”
Custom Widths Are Available / Tarp Priced Separately
- Holds up to 34’ of tarp
- Powder coated steel housing resists corrosion
- Fully welded construction for superior strength
- Mounting bars make installation, maintenance, and removal easy

**Steel Protector + (Semi-Automatic) System**
Part # 116-0215 / Designed for applications up to 22 feet.
Stock Widths 80”, 84”, 87”, 89”, 93”, 96”, 100”
Custom Widths Are Available / Tarp Priced Separately
- Holds up to 26’ of tarp
- Galvanized Steel Housing
- Steel or Aluminum Mounting Brackets
- Pulltarps® Semi-Automatic Ratchet Assembly

**Aluminator 8500M System**
Part # 117-0215 / Designed for applications up to 28 feet.
Stock Widths 80”, 84”, 87”, 89”, 93”, 96”, 100”
Custom Widths Are Available / Tarp Priced Separately
- Holds up to 32’ of tarp
- Steel or Aluminum Mounting Brackets
- Pulltarps® Semi-Automatic Ratchet Assembly
- Wind Guard prevents wind from getting under the tarp

**Open 9000M System**
Part # 105-0215 / Designed for applications up to 22 feet.
Stock Widths 80”, 84”, 87”, 89”, 93”, 96”, 100”
Custom Widths Are Available / Tarp Priced Separately
- Holds up to 26’ of tarp
- Lightweight & Economical
- Black Powder Coated End Plates
- Steel or Aluminum Mounting Brackets
Manual Arm Upgrade
Part # 113-2214 (Straight-Steel)
Part # 113-2215 (Bent-Steel)
Part # 113-2224 (Straight-Alum)
Part # 113-2225 (Bent-Alum)

Semi-Automatic Pulltarps® Systems are easily upgraded to steel or aluminum Manual Arm Systems. The arms are available in bent or straight configurations up to 22’. The Manual Arms allows the user to easily deploy the tarp over heaped loads.

Electric Pulltarps® Upgrade
Part # 110-0215 (Open 9000)
Part # 111-0215 (SuperShield™ 9500)

Electric Pulltarps® Systems are designed for longer applications where spring tension alone is not enough to return the tarp. The electric motor feeds the tarp out as you pull and then retracts the tarp back in.

Automatic Arm Upgrade
Part # 230-0215

All Semi-Automatic Pulltarps® Systems can easily be retrofitted to an Automatic System with steel or aluminum Arm sets. Automatic Systems can be operated safely from inside the cab.

(Price depends on options chosen)
AUTOMATIC SYSTEMS

**Electric Motor Drive**
Part # 517-5909
Our new and improved high-output tarp system motor runs on 1.3 horse power with a 90:1 gear ratio; this motor is strong enough to reel in 40 feet of tarp and includes a 5 year warranty to ensure years of service.

**Single Spring Pivot**
Part # 501-1101 (Left) & 501-1102 (Right)
Designed for applications up to 40’. The pivots are fully enclosed and pivot on UHMW bushings for smooth and long lasting operation.

**Enclosed 4 Spring Pivot**
Part # 501-2203 (Left) & 501-2204 (Right)
Available for applications up to 22’. UHMW bearings for smooth operation so the arms operate evenly and can be mounted in the High and Low positions. long lasting operation.

**Standard Arm Tubing**
Part # 501-1202 (Steel)
Part # 501-1211 (Alum)
Arms made of common fence pipe or aluminum tubing. Allows for inexpensive repairs in the field.

**Pulltarp Roller Tube**
Easily remove or install any tarp in the Aluminum Roller Tube using the Keder or Threaded groove.

**Pulltarp Tarps**

**40oz. Wear Patch**
Protects the tarp where it folds over the tailgate.

**Teardrop Bumper Kit**
Part # 501-1293
Teardrop bumper kit contains all the urethane bumpers and attaching hardware. Fits all Pulltarps Tear Drop Pullbars.

**Arm Catchers**
Part # 501-1247
A small lip in the Arm Catcher holds the arms in place. This stops the arms from bouncing while in transit and further reduces noise.

**High Mount Inside the Box Pivots**
Part # 501-2206-1 (Passenger Side Shown)
Designed for Rear Transfer and High Mount Boxes. The pivots are fully enclosed and pivot on UHMW bushings. Powerful enough to deploy even when covered with some material.

**DETAILS MAKE THE DIFFERENCE**

**12 oz. Wear Patch**
Protects the tarp where it folds over the tailgate.

**Pulltarp Electric Motor Drive**
Part # 517-5909
Our new and improved high-output tarp system motor runs on 1.3 horse power with a 90:1 gear ratio; this motor is strong enough to reel in 40 feet of tarp and includes a 5 year warranty to ensure years of service.

**Standard Arm Tubing**
Part # 501-1202 (Steel)
Part # 501-1211 (Alum)
Arms made of common fence pipe or aluminum tubing. Allows for inexpensive repairs in the field.

**Pulltarp Roller Tube**
Easily remove or install any tarp in the Aluminum Roller Tube using the Keder or Threaded groove.

**Pulltarp Tarps**

**40oz. Wear Patch**
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**High Mount Inside the Box Pivots**
Part # 501-2206-1 (Passenger Side Shown)
Designed for Rear Transfer and High Mount Boxes. The pivots are fully enclosed and pivot on UHMW bushings. Powerful enough to deploy even when covered with some material.
Small Automatic System Advantages

Steel Protector™ (Automatic)
Designed for applications that require some protection from falling debris. The system has a Vertical Back thatMounts flush with Cab Shield.

Aluminator™ 7000E System
The Aluminator 7000E is designed for weight saving applications and is 30 pounds lighter than the Steel Protector. The system is great for mounting inside the box.

Open 9000E System
A basic system is great for applications where falling debris and loader damage is not a concern.

Large Automatic System Advantages

SuperShield™ 9500M
The SuperShield 9500M is designed for longer applications. The external ratcheting spring adjustment allows for easy spring tensioning in the field.

Steel Protector +™ (Automatic)
The Steel Protector + System is designed for longer applications that require some protection from falling debris. Galvanized housing and end plates prevent corrosion over time.

Aluminator™ 8500E
The Aluminator 8500E System is designed for weight saving applications and is much lighter than the Steel Protector +. The system is great for mounting inside the box.

Pulltarps® Automatic Systems
Fully automatic tarping from inside the cab is fast and lets you get more loads per day. Automatic systems are available with galvanized steel or aluminum housings. Systems are complete with arms, springs, motor, wire, and switch kit with relays.
PIVOTS

**Standard Arm Tubing**
Part # 501-1202 (Steel)
Part # 501-1211 (Alum)
Arms made of common fence pipe or aluminum tubing. Allows for inexpensive repairs in the field.

**Replacement Spring**
Part # 517-9921
Replacement spring made to work with all Pulltarps open style 4 Spring Arm and our 3 Spring Enclosed pivot housings.

**Retrofit for the EZ-Mount Systems**
Part # 501-2235
This base was designed to be interchangeable with other brands so it can be used to repair existing systems using the new EZ-Mount systems, giving you indexed spring tension to the tailgate.

**Tarp Tamer Bow**
Part # 501-1801
The Tarp Tamer Bow is an inexpensive option that works to hold the front of your tarp down to help prevent wind damage. This innovative design is easy to install and inexpensive to repair if it gets damaged from loaders or falling debris. This is a considerable savings over other designs on the market.

ACCESSORIES

**Enclosed 4 Spring Pivot**
Part # 501-2203 (Left) & 501-2204 (Right)
Available for applications up to 22’. UHMW bearings for smooth operation so the arms operate evenly and can be mounted in the High and Low positions.

**Enclosed 3 Spring High Mount**
Part # 501-2205 (Right) & 501-2206 (Left)
The pivot holds three springs inside the fully-enclosed, heavy duty spring housing. The housing pivots smoothly on long-wearing UHMW bushings and is designed to work on High Mount tarp systems.

**Steel 4 Spring Pivot**
Part # 501-2207 (Left) & 501-2208 (Right)
Great for applications up to 22’. These pivots are powder coated silver for a great appearance.

**Retrofit for the EZ-Mount Systems**
Part # 501-2235
This base was designed to be interchangeable with other brands so it can be used to repair existing systems using the new EZ-Mount systems, giving you indexed spring tension to the tailgate.

**Single Spring Pivot**
Part # 501-1101 (Left) & 501-1102 (Right)
Designed for applications up to 40’. The pivots are fully enclosed and pivot on UHMW bushings for smooth and long lasting operation.

**Replacement Spring**
Part # 517-9921
Replacement spring made to work with all Pulltarps open style 4 Spring Arm and our 3 Spring Enclosed pivot housings.

**Standard Arm Tubing**
Part # 501-1202 (Steel)
Part # 501-1211 (Alum)
Arms made of common fence pipe or aluminum tubing. Allows for inexpensive repairs in the field.

**Steel 4 Spring Pivot**
Part # 501-2207 (Left) & 501-2208 (Right)
Great for applications up to 22’. These pivots are powder coated silver for a great appearance.
Automatic and Semi-Automatic Dual Stage Tower System

Part # 513-0014 (Automatic-Shown)
Part # 513-0019 (Semi-Automatic)

The Telescoping Tower System can utilize the Electric Motor or Ratchet Spring Tension Adjustment System.

Tower System Operation
You can raise the Tower System from the lowered position (A) up to 10’ (B). Once the tarp is extended (C), you can lower the Tower to fully secure the load (D).

Pulltarps Tarp

Teardrop Pullbar
Part # 501-0430
Tarp slides in groove and wraps around our pullbar design.

Tower System Options
The Tower System can be operated with or without Arm systems.

Single Valve Pump
Part # 501-2316 (12 Volt)
Part # 501-2317 (24 Volt)
The Tower System includes everything necessary for installation along with a self contained single valve hydraulic pump.

Dual Stage Tower System
The Tower adjusts from 52” lowered, to 124” when fully extended.

TOWER SYSTEMS
DETAILS MAKE THE DIFFERENCE
TOWER SYSTEMS
SPECIFICALLY DESIGNED FOR HOOKLIFTS AND DEBRIS HAULING ROLL OFFS

Dual Stage Tower System Advantages

SuperShield™ 9500E & Open 9000E
You can’t top our Dual Stage Tower System designed specifically for the Waste Industry. The Tower adjusts from 52” lowered, to 124” when fully extended.

Single Spring Arm Kit
These kits are “Simply The Best” because the heavy duty spring housings are fully enclosed, pivot smoothly on UHMW bushings and are not affected by water, salt or grit. The massive 2” spring is powder coated to resist corrosion better than any other spring on the market. The arms are made of Galvanized fence pipe or Common Aluminum pipe for easy replacement.

SuperShield™ 9500M & Open Semi-Automatic
The Tower System is also available with the ultra reliable semi-automatic Pulltarps® System. The heavy duty 12 gauge steel SuperShield™ 9500M housing comes with our external spring adjustment and has a lifetime guarantee* on the roller spring.

Pulltarps® Automatic & Semi-Automatic Tower Systems
Our Tower Systems can extend a full 4 feet of Tower lift with a power up and power down function. The fixed ram eliminates hose movement and wear and the Black Box has wireless controls.

Automatic Dual Stage Tower
Part # 513-0014 (Automatic)
Available in SuperShield 9500 & Open Housing / Tarp Priced Separately
• Installs in a few hours
• Wiring terminal ends pre-assembled
• Bolts to frame with U bolts (included)
• Black Box Wireless Controls (Optional)
• 2” x 4-3/16” wall rectangular steel tube
• Full 4 feet of Tower lift / Power up and down
• Fixed Ram eliminates hose movement and wear

Semi-Automatic Dual Stage Tower
Part # 513-0019
Available in SuperShield 9500 & Open Housing / Tarp Priced Separately
• Power up and down
• Installs in a few hours
• Full 4 feet of Tower lift
• Wiring terminal ends pre-assembled
• Bolts to frame with U bolts (included)
• 2” x 4-3/16” wall rectangular steel tube
• Fixed Ram eliminates hose movement and wear

Black Box Wireless Controls
Part # 517-0945
Sealed membrane push button operation and a new work light button with remote control access. The box is also pre-wired with improved external connections for fast hookup. No Key lockout needed.

Single Valve Pump
Part # 501-2316 (12 Volt) & Part # 501-2317 (24 Volt)
The Tower System includes everything necessary for installation along with a self contained single valve hydraulic pump.
Pulltarps® Bunker Covers Advantages
Open 9000MB & Open 9000EB
Semi-Automatic (MB) and Automatic (EB) bunkers are ground operated by a single person and NO lifting heavy tarps. Regular maintenance isn’t needed and the tarp is stored neatly when not in use.

Open Housing with Ratchet or Electric Motor
Powder Coated End Plates and Galvanized Roller Tube fits bunker sizes with a maximum width of 183” or 288”. (Can fit up to 28’ in length, depending on specifications.)

Pulltarps® Weather & Shade Curtains
Our Weather & Shade Curtains are made to protect you and your property from wind, rain, snow and sunlight. We have a lifetime guarantee on springs, all moving parts, and semi-automatic spring return.

Bunker Systems
Part # 105-1830 (183”)
Part # 105-2880 (288”)
Most material bins are required to be covered. Pulltarps offers the easy solution with our Bunker Covers.
- No lifting heavy tarps
- Versatile design fits most bins
- Safe one-person ground operation
- Complies with Local and Federal Regulations

Weather & Shade Curtains
Our Custom Tarps are made to protect you and your property from wind, rain, snow and sunlight.
- No lifting heavy tarps
- Versatile design fits most bins
- Safe one-person ground operation
- Regular Maintenance is not required

Bunker Cover / Weather & Shade
Fabric lasts for years.
- Grommets Every 3 Feet
- 18oz. Vinyl is Waterproof
- Seamless, Full-Width Tarps
- Reinforced with Webbing Along the Length of Each Side
UNIVERSAL TARPS & FABRICS
MADE OF TOUGH, HIGH QUALITY MATERIALS THAT CAN LAST FOR YEARS

11oz. Heavy Duty (HD) Mesh Tarp
Open weave heavy duty mesh provides protection for hauling junk and landscaping debris.
Part # 741-XXXX & 743-XXXX
• Grommets every 6 Feet
• 11 oz. Heavy-Duty Mesh
• Seamless, Full-Width Tarps
• Reinforced with Webbing Along the Length of each side

18oz. Super Heavy Duty (HD) Mesh
Double-weave is less permeable and ideal for hauling sand, gravel, and debris.
Part # 751-XXXX, & 753-XXXX
• Grommets every 6 Feet
• Seamless, Full-Width Tarps
• 18 oz. Super Heavy-Duty Mesh
• Reinforced with Webbing Along the Length of each side

18oz. Waterproof Vinyl
For trucks that work in inclement weather and need protection from the elements.
Part # 711-XXXX & 713-XXXX
• Grommets Every 3 Feet
• 18 oz. Vinyl is Waterproof
• Seamless, Full-Width Tarps
• Reinforced with Webbing along the length of each side

14oz. 400° Asphalt
Asphalt tarps feature a urethane coating for years of use for road repair and asphalt paving.
Part # 731-XXXX & & 733-XXXX
• Waterproof fabric
• Urethane coating
• Grommets every 3 feet
• Rated for 400-degree use

Universal Replacement & Throw Tarp Advantages

Universal Replacement Tarp
Part # 746-XXXX, 716-XXXX & 736-XXXX
Pulltarps Universal Replacement Tarps are designed to work for multiuse applications on dump trucks, end dumps, belly dumps, and other trucks. These tarps will fit most competitors tarp systems.
(Note: XXX-XXXX = Tarp Type - Length / Width)

Universal Throw Tarps
Pulltarps offers Universal Throw Tarps made of our high quality materials. These Throw Tarps are great for covering equipment, trucks, boats, trailers, construction sites and materials.

18oz. Vinyl
(10’x12’) Part # 409-1201
(10’x16’) Part # 409-1601
(10’x20’) Part # 409-2001
(10’x24’) Part # 409-2401
(10’x28’) Part # 409-2801

HD Mesh
(10’x12’) Part # 409-1204
(10’x16’) Part # 409-1604
(10’x20’) Part # 409-2004
(10’x24’) Part # 409-2404
(10’x28’) Part # 409-2804
**Simple Operation**

Our Side Flap and Tie Down systems are ground operated, can be deployed in approximately 3 minutes and un-tarp in about 2 minutes. Our Side Flap and Tie Down system will stop the tarp from flapping in the wind, increasing the life of your tarp and keeping your load completely covered.

**Tie Down Tarp**

Our Tie Down system secures the tarp from wind damage. For some narrower boxes, this may be all the width you need to get the job done. This ground operated system is fast and easy to use. Added as an option to any Pulltarps®, Manual Arm or Automatic Arm System tarp.

**Side Flap Tarp**

Our Side Flap tarps provide maximum coverage. The tie down ropes are attached to the middle of the tarp, so when you pull the tie down rope from the back it will cause the flap to flip up on top of the tarp. The front of the flap is tapered so the tarp rolls up neatly on the roller. The design is so unique it’s actually patented.

**Step 1.** Uncoil the rope from the rope storage hooks and pull the tarp out over the body.

**Step 2.** Release tie down ropes from the snap clip on the pullrope. Flip the tie down rope over the corner of the body.

**Step 3.** Using the flap hook provided, pull the flaps down along the side of the body.

**Step 4.** Starting from the front, pull the tie down rope under the body hooks.

**Step 5.** Pull the tie down rope tight at the rear and secure with the attached bungees. Repeat steps 3-5 on the other side.

**Step 6.** Finish by wrapping the pullrope around the storage hooks at the rear. Secure the pullrope with the attached bungees.

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**Smart Switch™ Deluxe Kit**

12 Volt - Part # 514-0139

- In-cab Switch
- The breaker is waterproof and has larger contact points
- The relay is of higher amperage and has soldered coil leads to the connection points

**Smart Switch™ Basic Kit**

12 Volt - Part # 514-0114 & 24 Volt - Part # 514-0118

- In-cab Switch
- Operators do not have to get out of the cab to run tarp
- Uses a low amperage switch to control a high amperage relay
- Installation is easier with no heavy cables running in and out of the cab

**Smart Switch™ with External Switch**

12 Volt - Part # 501-9953 & 24 Volt - Part # 501-9949

- Dependable. Uses a low amperage switch to control a high amperage relay
- Installation is faster with only four simple connections to make on the control unit
- Can be used to control any other 12 or 24 volt application that requires heavy duty switching

**Smart Switch™ with External and In-cab Switch**

12 Volt - Part # 501-9952

- External manual switch on control unit for backup
- Operators do not have to get out of the cab to run tarp
- Uses a low amperage switch to control a high amperage relay
- Installation is faster with only a single three strand wire going to the switch in the cab

**Heavy Duty Trailer Connector**

2 wire with steel mount - Part # 514-0501 & 2 wire with aluminum mount - Part # 514-0502

- Great for longer wire runs
- Large contacts resist corrosion
- Highest amperage rating available
- For heavy duty and severe service applications
Pulltarps Guarantee

Pulltarps offers a 30 Day Satisfaction Guarantee:
You have 30 days from the date of delivery to install and operate your Semi-Automatic or Automatic tarping system. If you wish to return it for any reason, then call 1-877-426-1409 and get a return authorization number anytime within that 30 days.

Warranty Claims:
Provided this product is installed and operated in accordance with the manufacturer’s recommendations, we are happy to help you with manufacturer defects or warranty replacements. Please email pt.sales@safefleet.net for general warranty issues. Please make sure your email includes the following information: Order number, purchase date, and a brief description of the issue. Most importantly, please attach photos of the item, including the defect. Warranty requests must include pictures of the defect in order to be processed.

Pulltarps Shipping Policy

Shipping:
Our products are shipped within 3-4 Days with the exception of custom orders, using the following carriers: Orders for Pulltarps Parts and Tarps are shipped within 3-4 days using the following carriers: FedEx, UPS, Old Dominion, and Hollywood Delivery Services. Custom orders and orders for Tarp Systems may take up to a month to manufacture and ship.

Note:
For parts, orders processed after 2 p.m. PST will be shipped out the following business day. Based on product availability, we generally ship out orders 3-4 business days after the date of purchase.

Parts Returns:
To return a part or tarp product, mail your product to 1250 North Marshall Ave, El Cajon, California, United States 92020. You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable. If you receive a refund, the cost of return shipping will be deducted from your refund. Depending on where you live, the time it may take for your exchanged product to reach you, may vary. If you are shipping an item over $50, you should consider using a trackable shipping service or purchasing shipping insurance. We don’t guarantee that we will receive your returned item.

Tarp System Returns:
You have 30 days from the date of delivery to install and test your Semi-Automatic or Automatic tarping system. If you wish to return it for any reason, then call 1-877-426-1409 and get a return authorization number anytime within that 30 days. We will even pay the charges to ship it back! You risk nothing! No BS! View our Pulltarps Guarantee.

Refunds & Exchanges:
Our policy is to inspect and process the returned merchandise within 72 hours of receiving it. If you have not received a credit after two weeks following the return being processed, or if you need to contact us for another reason, please call us at 1-877-425-2565. Please have the RMA # available to help get your questions answered promptly.

Tax Exempt Orders:
If you have a state resell certificate, then you can place your order with a Customer Service team member by calling 1-877-426-2565 and visiting our Contact Us page to fill out a form for a sales associate to get back to you.

If you have Tax Exempt status, you can now order online and receive your full tax exemption! Sign in to your account on our website and follow the User Account & Tax-Exempt Set Up instructions before making your online purchase.